

MICHAEL FLAUGHER

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Professional Summary

IT Specialist and Army Veteran with 5+ years of experience supporting enterprise IT infrastructure, networking, and communications systems in domestic and deployed environments. Proven ability to deploy, maintain, and troubleshoot mission-critical systems while leading teams in high-tempo operational settings. Experienced in server infrastructure, network operations, system availability, and technical training. Holds a bachelor's degree in Information Technology and Programming with a strong foundation in cybersecurity and cloud technologies. Actively seeking a role in various positions, remote preferred.

Certifications

Microsoft Azure Fundamentals (AZ-900), 2026
CompTIA Security Analytics Professional (CSAP), 2024
CompTIA Cybersecurity Analyst (CySA+), 2024
CompTIA Security+ (Sec+), 2023
CompTIA IT Fundamentals (ITF+), 2022

Professional Experience

United States Army | Lead IT Specialist | 2019-2024

Led, mentored, and trained IT teams while providing secure communications and technology support for global operations at Fort Campbell over a five-year period.

- Volunteered for a 9-month deployment to Kuwait to address an IT staffing shortage, rapidly learning, deploying, and maintaining mission-critical server infrastructure supporting Operation Spartan Shield and Operation Inherent Resolve.
- Supported migration from legacy server infrastructure to a modernized enterprise platform, including updated software stack, network topology, and hardware; rapidly mastered the new environment and trained end users and IT personnel, contributing to sustained system availability and operational uptime.
- Promoted to team leader and improved system uptime by enhancing documentation, standardizing procedures, and strengthening team training, resulting in more efficient troubleshooting and reduced operational downtime.
- Collaborated with coalition personnel to deploy and support internet and network services for transportation operations in Saudi Arabia, maintaining reliable connectivity in a multinational mission environment.
- Led and coordinated 10+ rapid deployment missions, organizing personnel and IT resources to provide high-availability communications and system support for thousands of users across demanding operational environments.

Education

Bachelor's Degree in Information Technology and Programming - American Military University, 2026
Onward to Opportunity - Syracuse University, 2024
Basic Leader Course - Fort Campbell NCO Academy, 2022